



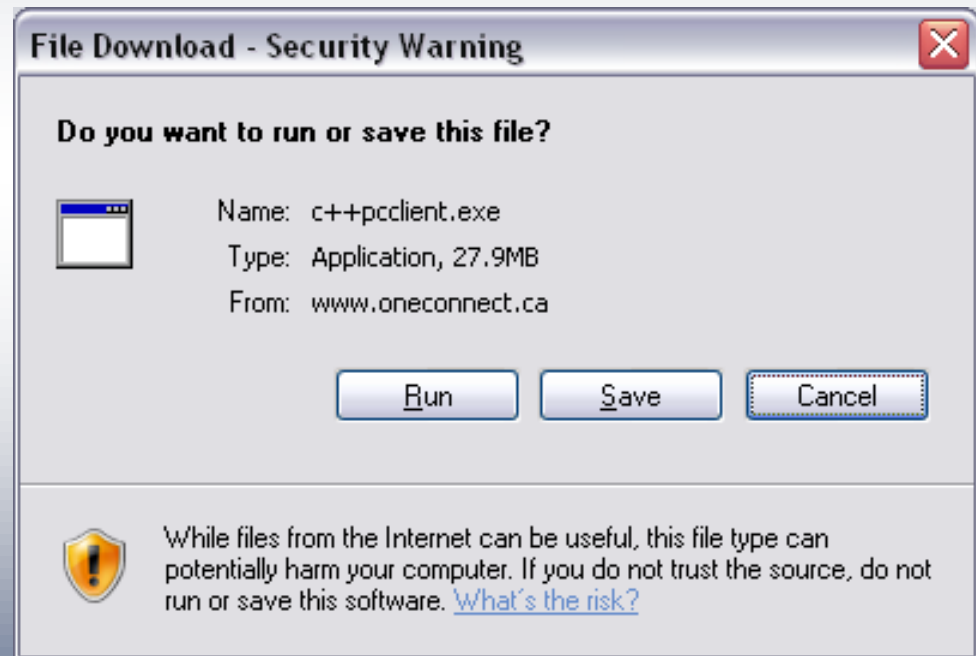
breaking
new ground
in telecom

OneConnect PC Client Installation Guide

Step 1 – Download PC Client

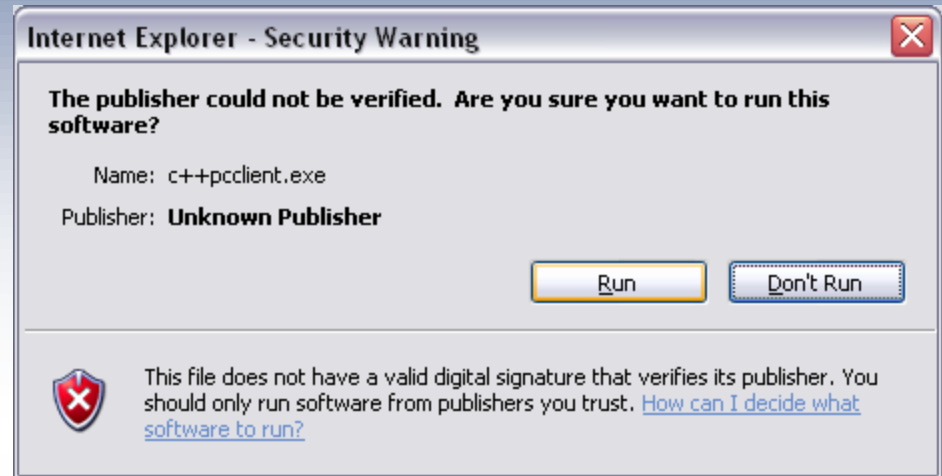
Click here: <http://www.oneconnect.ca/pcclient.exe>

When prompted, select 'Run'

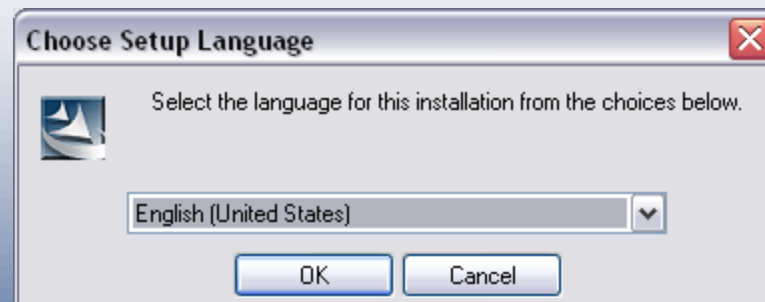


Step 2 – Continue Install

If prompted with a Security Warning, Select 'Run'



When prompted, select English (United States) and click 'OK'

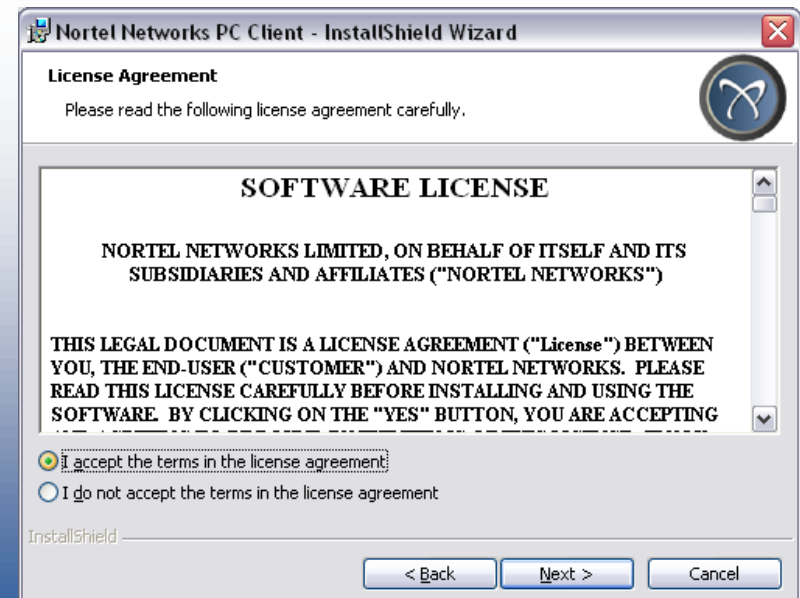


Step 3 – Continue Install

Click 'Next >'

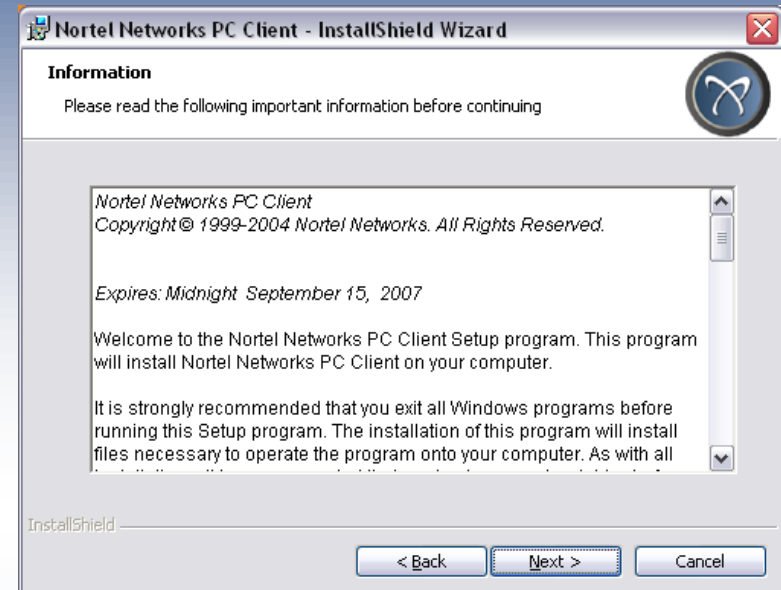


Accept the license agreement and click 'Next >'

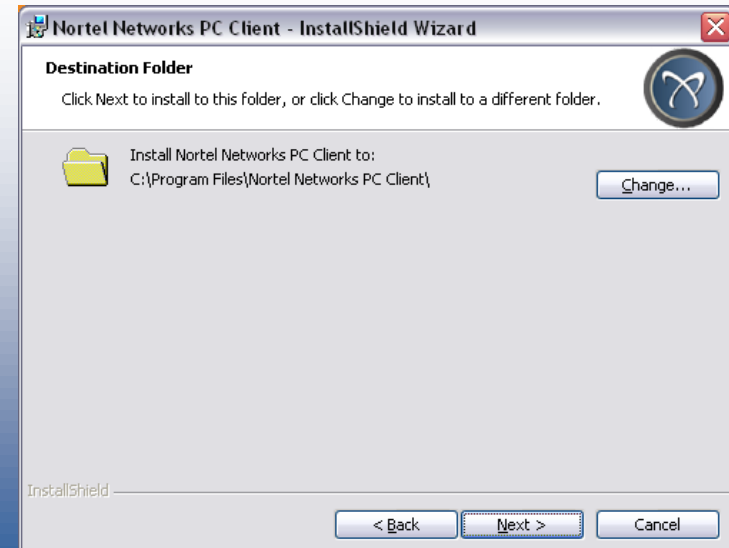


Step 4 – Continue Install

Click 'Next >'



Click 'Next >'



Step 5 – Continue Install

Select which options you would like to install:

- **Optional Components**

- Installs 'click-to-call' your Microsoft Outlook contacts plug-in

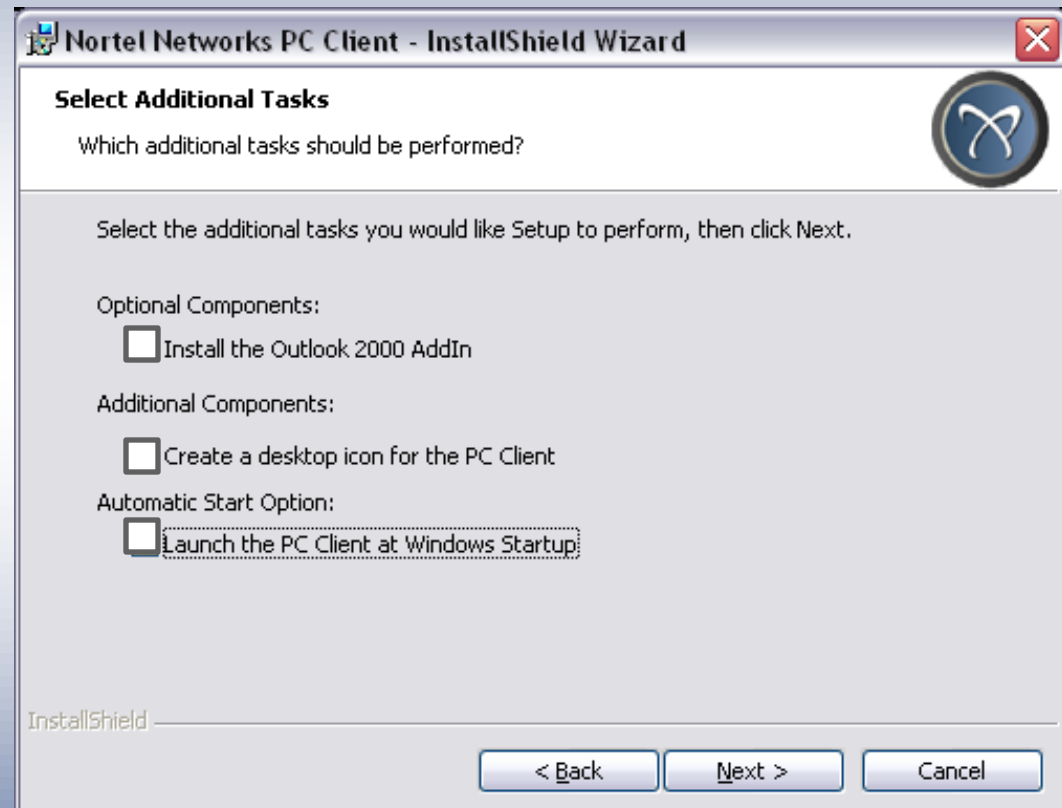
- **Additional Components**

- Creates a desktop icon for PC Client

- **Automatic Start Option**

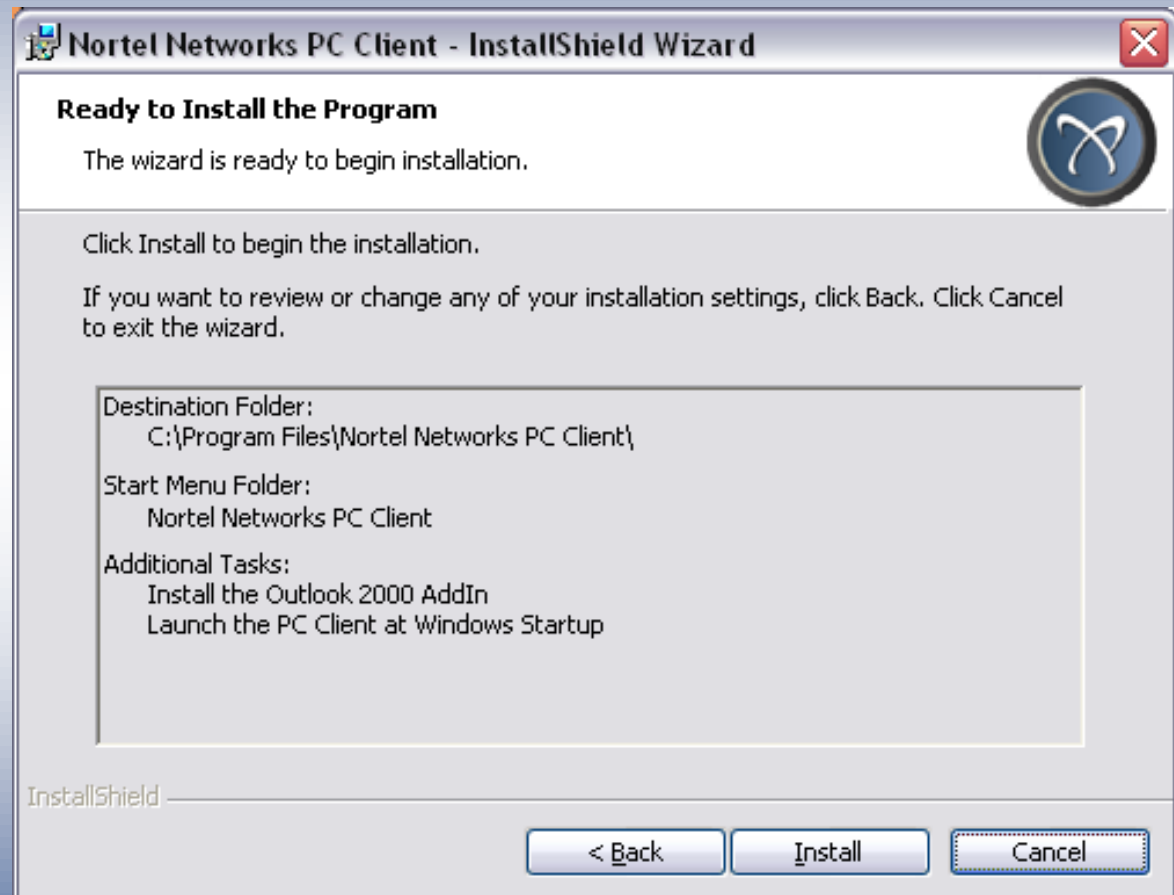
- Starts PC Client automatically every time you start Windows

Click 'Next >'



Step 6 – Continue Install

Click 'Install'



Step 7 – Complete Installation

Select the 'Launch the program' checkbox if you wish to immediately open PC Client after installation

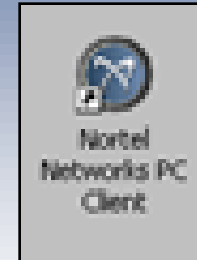
Select the 'Show the readme file' checkbox if you wish to view PC Client hardware and software requirements

Click 'Finish'



Step 8 – Initializing PC Client

Double click on the 'Nortel Networks PC Client' shortcut on your desktop



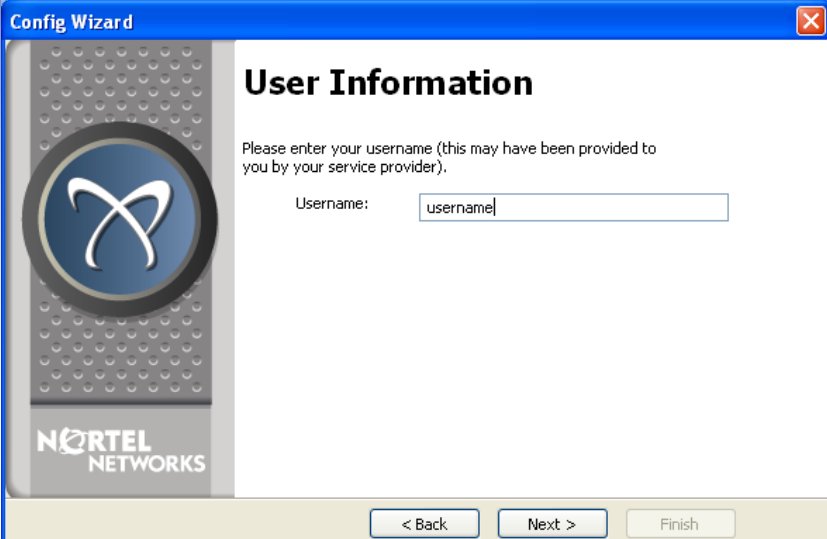
If this is the first time you are launching PC Client, the PC Client Configuration wizard will start.

Click 'Next >'



Step 9 – PC Client Set-up

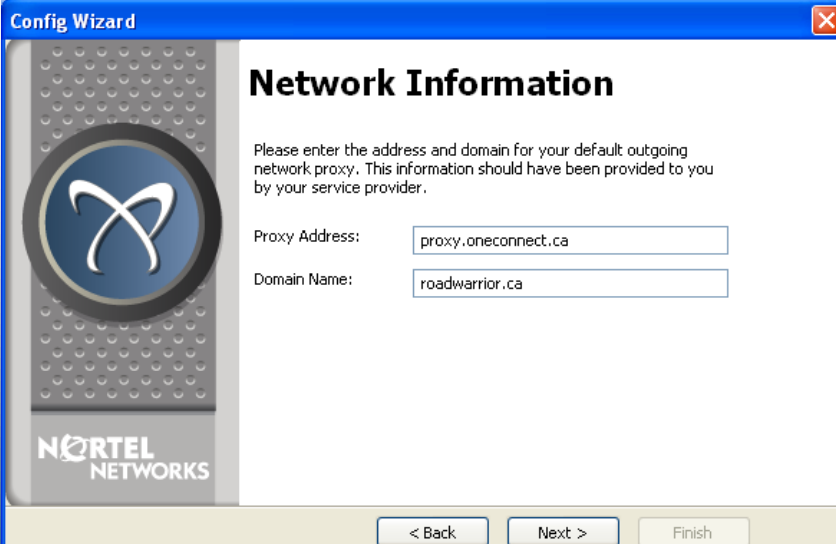
Enter the username provided to you for your OneConnect account and click 'Next >'



The screenshot shows the 'Config Wizard' window with the 'User Information' tab selected. On the left is a vertical sidebar with the Nortel Networks logo and the text 'NORTEL NETWORKS'. The main area contains the title 'User Information' and a prompt: 'Please enter your username (this may have been provided to you by your service provider)'. Below this is a 'Username:' label followed by a text input field containing the placeholder text 'username'. At the bottom of the window are three buttons: '< Back', 'Next >', and 'Finish'.

Enter 'proxy.oneconnect.ca' in the Proxy Address field

Enter your domain name (provided to you in your OneConnect activation e-mail) in the Domain Name field



The screenshot shows the 'Config Wizard' window with the 'Network Information' tab selected. On the left is a vertical sidebar with the Nortel Networks logo and the text 'NORTEL NETWORKS'. The main area contains the title 'Network Information' and a prompt: 'Please enter the address and domain for your default outgoing network proxy. This information should have been provided to you by your service provider.' Below this are two labels: 'Proxy Address:' followed by a text input field containing 'proxy.oneconnect.ca', and 'Domain Name:' followed by a text input field containing 'roadwarrior.ca'. At the bottom of the window are three buttons: '< Back', 'Next >', and 'Finish'.

Step 10 – PC Client Set-up

Do not change the IP address

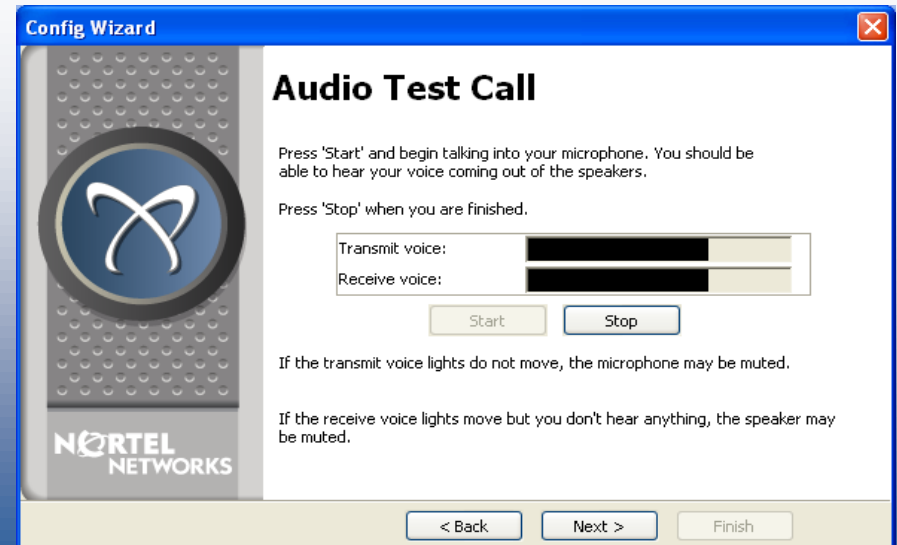
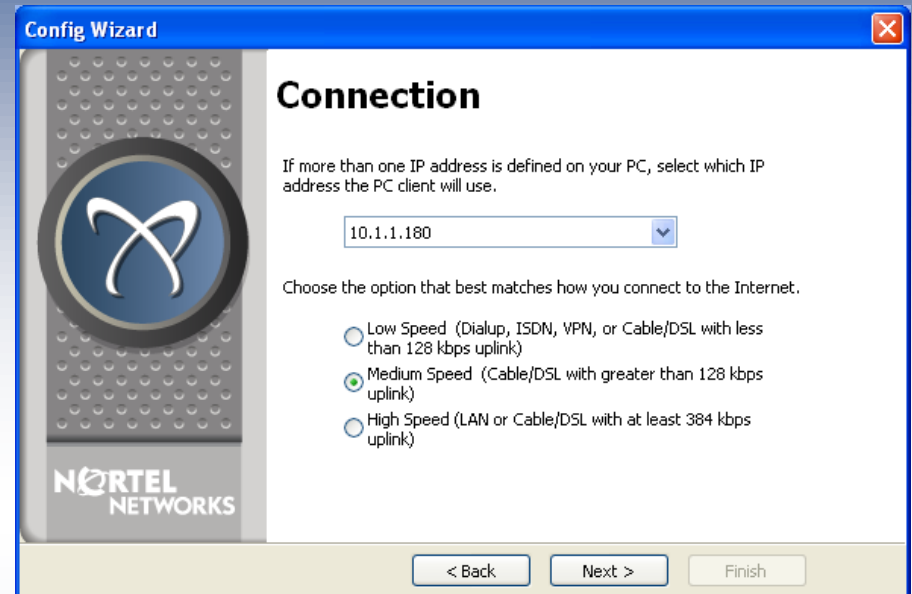
Select which speed best describes your internet connection

Click ‘Next >’

Make sure your headset is plugged in to both the microphone and headphone jacks (or the USB port)

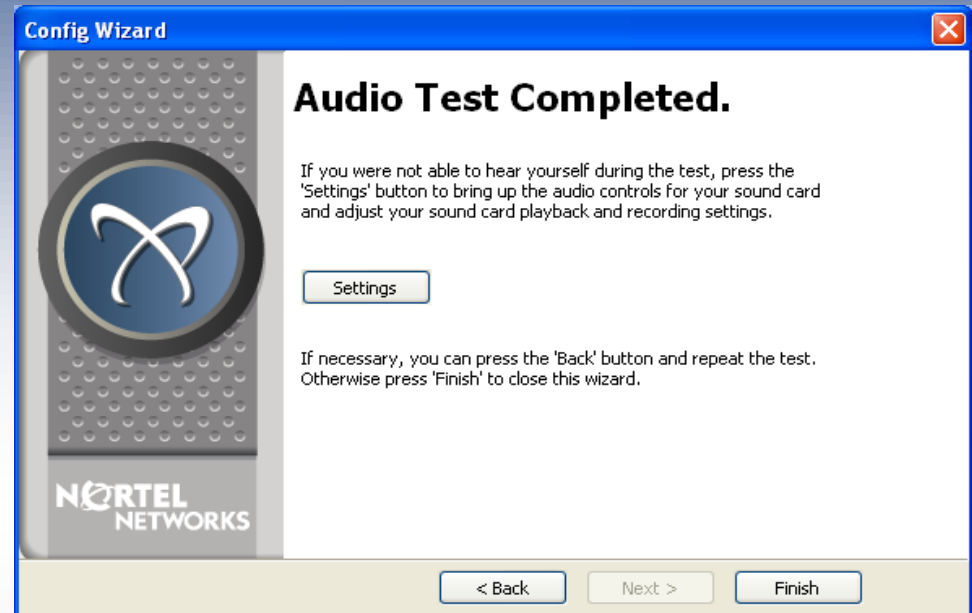
Click ‘Start’ and test the microphone and headset audio

When finished, click ‘Next >’



Step 11 – PC Client Set-up

Click 'Finish'



Enter the password provided to you with your OneConnect account username

Select the checkboxes if you wish to have your login information saved

Click 'OK'

